

HGI(E)/1008/1/RIN



Unit 5 Parkside
 Christchurch Road
 Ringwood
 Hampshire
 BH24 3SG
 UK

Tel: 01425 469300

Fax: 01425 469301

Customer Desktop Audit – Response

1. Due to the high volume of requests from customers Haas Group International SCM Ltd has introduced a standard response to all customer's requests for desktop audits and/or requests for certificates, the size of these requests have varied from one to over 30 pages of information. This procedure permits a quicker response whilst still maintaining the requirements of BS EN 9120:2005/ISO 9001:2008. The details below have been compiled taking into consideration the type of information historically requested by customers.
2. **Scope and History** Haas Group International SCM Ltd (HGI) is a UK registered company which was formerly Aeropia Ltd. From 1st July 2010 the businesses of Kemfast Aerospace and Haas TCM UK were merged into this entity to form a single operating entity. Its core business is Aerospace related, primarily that of trading as a specialist Stockist and Distributor of Chemical Preparations, Associated Products and Services, Composites, Metals, Welding & Braze Alloys, Rubber Seals, Consumables, Tooling and Maintenance of Toolkit Cabinets & Associated Support to the Aerospace Industry with Full Traceability". Specifically this product support service is defined as being, Sales and consignment stock management, and marketing agreements.
3. **Accreditation** Haas Group International is accredited to BS EN 9120:2005 "Requirements for (Aerospace) Stockists/Distributors", which fully encompasses all of the requirements of ISO 9001:2008. The awarding body is the British Standards Institute (BSI), the current accreditation expires 8th July 2013 and the company is subject to surveillance audits throughout the period. As an BS EN 9120:2005 accredited company Haas Group International is fully compliant with that standard as well as ISO 9001:2008, therefore any questions you have that are taken from or related to the Standards can be answered with an affirmative response as appropriate to a stockist/distributor within our scope as shown on the BS EN 9120:2005 certificate.
4. **Financial Details**
 - a. **UK** For Details Please Contact;

Ringwood:	01425 469333
Crawley:	01293 459518

VAT Registration No:	GB724939702
Company Registration No:	3601549
Accountants:	KPMG

- b. **Ireland** For Details Please Contact; +353 61719084
 VAT Registration No: IE6352112E
 Company Registration No: 332112
- c. **Finland** For Details Please Contact; +358 10 322 09800
 VAT Registration No: FI2327172-7
- d. **GmbH** For Details Please Contact; +49 40 54802150
 VAT Registration No: DE261190334
 Company Registration No: HRB9911
- e. **Poland** For Details Please Contact; +48 (0)17 788 21 67
 VAT Registration No: PL5862236708
 Company Registration No: 220739404

5. **Registered Addresses**

Haas Group International - As per header address

Haas Group International Inc
 1475 Phoenixville Pike, Suite 100
 West Chester, PA 19380
 USA

6. **Facilities** HGI (EMEA) facilities are located in the following areas:

Location	Contact No
Ringwood, BH24 3SG	01425 469300
Shannon, Co Clare	0035 361719099
Cambridge (Chemicals), CB5 8RX	01223 373463
Cambridge (Tooling), CB5 8RX	01223 399161
Crawley, RH10 9TY	01293 459500
Norfolk, NR12 0AJ	01692 652379
Kilmarnock, KA1 4BD	01563 550432
Luton, LU2 9PA	01582 726519
Cheltenham, GL51 8LZ	01242 521729
Wolverhampton, WV9 5EW	01902 394257
Helsinki, Finland	+358 40 506 4876
Poland	+48 (0)17 788 60 76
Leigh WN7 3PT	01942 607299
Hamburg, Germany (Distribution)	+49 40 548020
Hamburg, Germany (CMS)	+49 40 54802-142
Dubai	TBA
Bad Neustad, Germany (CMS)	TBA

7. **Personnel** Key personnel and their position within the company are shown below:

Post	Name
Chief Executive Officer	Thad Fortin
Chief Operations Officer	Bill Bock
Chief Information Officer	Karl Wachs
Chief Finance Officer	Shireen Greer
Chief Administration Officer	Jim Gutknecht
Executive Vice President Sales & Marketing	Todd Reneham
Global Vice President Supply Chain Management	Don Strathy
Global Vice President Continuous Improvement	Lee Sullivan
Director Global Sourcing	John Connor
Senior Vice President Customer Operations	Steve Spitzer
Global Sales Director	Howard Bunn
Global Sales Director	Chris Wright
Director/General Manager Ireland	Malachy Griffey
Director Quality (EMEA)	Adrian Peacock
Head of Finance Europe	TBA
Operations Manager Scotland	Ray Miller
General Manager European Customer Operations	Chris Ravenscroft
General Manager of European Operations	TBA
General Manager Tooling & Vending Solutions	Paul Watering
Corporate Account Manager (GE)	TBA
Human Resource Leader-UK	Cindy Jones
Internal Sales Manager	Jo Lasoye
Purchasing Manager	Jason Vincent
UK Sales Manager (Includes Germany, Austria & Switzerland)	Mark Crisp
Accounts Manager (Legacy Kemfast)	Zan Hims
Management Accountant (Legacy Aeropia)	TBA
Manager Sourcing Europe	Peter Andrews
Operations Manager Finland	Ole Ekstam
Manager Supply Chain UK	Jim Russell
tcmIS Support Specialist Europe	Jennifer Perrin
Catalogue & EHS/REACH Compliance Manager (EMEA)	David Gwyther
Logistics Manager/Quality Rep GmbH	Marco Luebbers
IT Operations Manager (EMEA)	Richard Galea
Inventory and Logistics Manager Europe	David Morgan
Crawley Distribution Centre Manger	Gordon McGarragh

Total Staff = 223

Authorised Goods-In/Out Inspectors = 86

8. **Traceability** All Haas Group International shipments are despatched with an OEM certificate and COC where appropriate unless not required by the terms of specific contracts.

9. **Certificates/Approvals**

Awarding/Issuing Authority	Certificate/Approval No	Expiry Date
British Standards Institute	AS 9120:2005 No FS 564958	8 th July 2013
European Aviation Suppliers Organisation	EASO 028	30 th April 2012

Awarding/Issuing Authority	Certificate/Approval No	Expiry Date
Airbus SAS (Ringwood)	229023	N/A
Airbus SAS (Crawley)	226034	N/A
Airbus SAS (Leigh)	202411	N/A
BAe Systems (Crawley & Leigh)	BAE/AG/20348/MAA	N/A
BAe Systems (Crawley & Leigh)	CS&SI/QA/10597	N/A

The above certificates are available on our website.

10. **Documentation** All Manuals, document and forms are subject to regular reviews to ensure currency and accuracy.
11. **Audits** Haas Group International has an internal audit program that ensures all facilities are subject to audit at least annually, additional external audits are carried out by accreditation bodies and major customers. Although customers are always welcome to visit and audit our facilities we would ask that, in the spirit of AS 9120, these are kept to the minimum. Please note that access will be granted
12. **Customer Satisfaction** We operate a customer satisfaction survey which is sent out to all customers annually the results are analysed with the aim of improving our service, if you would like to participate more frequently please contact 01425 469313 and the Quality Department will send you a survey.
13. **Customers** Our customers include; KLM, GE Engines Servicing, Marshall's Aerospace, Air Livery, Shannon Aerospace, Airbus, Thomas Cook, Finnair, BAe, British Airways, Aircelle, Augusta Westland and Flybe.

AMPeacock

A. M. Peacock
 Director Quality (EMEA)
 Haas Group International

Annex:

- A - Haas Group International (EMEA) Organisation Diagram

Haas Group International (EMEA) Organisation Diagram



